

COMPREHENSIVE COMMUNITY MENTAL HEALTH SERVICES FOR CHILDREN AND THEIR FAMILIES PROGRAM
CONTINUOUS QUALITY IMPROVEMENT (CQI) PROGRESS REPORT
National Aggregate, April 2006

Date Services Started: **Oct-03**
Number Enrolled in the Descriptive Study: **4651**
Number Enrolled in the Outcome Study: **1318**

	Performance Mark ₁	Raw Score	INDEX		CHANGE		
			Benchmark ₂	Max Points	Actual Points	% Change From Previous Report	Previous Performance Mark
TOTAL SITE SCORE				100.00	78.60		
System Level Outcomes							
Service Accessibility							
1. Number of children served (with descriptive data)		3,532					
2. Linguistic Competency Rate		97.3%	98.9%	2.06	2.03		
3. Agency Involvement Rate-Service Provision		80.2%	92.9%	3.50	3.02		
4. Caregiver Satisfaction Rate-Access to Services		4.31	4.42	3.46	3.37		
5. Timeliness of Services (average days) *		20.64	10.2	3.24	1.60		
Service Quality							
6. Agency Involvement Rate-Treatment Planning		37.1%	64.1%	3.16	1.83		
7. Informal Supports Rate		39.2%	51.4%	3.07	2.34		
8. Caregiver Satisfaction Rate-Quality of Services		4.01	4.13	3.30	3.20		
9. Youth Satisfaction Rate-Quality of Services		3.85	4.02	2.94	2.81		
10. Caregiver Satisfaction Rate- Outcomes		3.43	3.61	2.72	2.58		
11. Youth Satisfaction Rate- Outcomes		3.79	3.92	3.41	3.30		
Service Appropriateness							
12. Increase in Individualized Education Plan (IEP) Development (intake to 6 mos)		5.7%	10.4%	3.07	1.70		
13. Substance Use Treatment Rate		57.9%	67.8%	3.07	2.62		
System Level Outcomes Subtotal				37.00	30.41		
Child and Family Outcomes							
Caregiver Report							
Child Level							
14. School Enrollment Rate ₃		95.0%	97.8%	na	na		
15. School Attendance Rate (80% of the time)		78.3%	84.4%	2.67	2.48		
16. School Performance Improvement Rate (intake to 6 mos)		35.4%	39.8%	2.53	2.26		
17. Stability in Living Situation Rate (intake to 6 mos)		75.1%	86.2%	3.04	2.65		
18. Inpatient Hospitalization Days per Youth (intake to 6 mos) *		4.94	0.78	3.77	0.59		
19. Suicide Attempt Reduction Rate-Caregiver Report **		-2.4%	-2.1%	3.67	3.67		
20. Emotional and Behavioral Problem Improvement Rate (intake to 6 mos)		30.8%	35.0%	2.47	2.17		

¹ Performance marks are not reported for the aggregate report.

² Benchmark represents 75th percentile score.

³ Due to a lack of variation in school enrollment rates, this indicator was dropped from the PCA. A raw score is reported for information but does not contribute to the domain score.

* For these indicators, smaller average days represent positive outcomes. The smaller the raw score the better the outcome.

** For these indicators, a negative raw score represents a positive outcome. The more negative the raw score the better the outcome.

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	Performance Mark ₁	Raw Score	INDEX			CHANGE	
			Benchmark ₂	Max Points	Actual Points	% Change From Previous Report	Previous Performance Mark
Family Level							
21. Average Reduction in Employment Days Lost (intake to 6 mos) *		-1.28	-3.98	2.88	0.92		
22. Family Functioning Improvement Rate (intake to 6 mos)		3.5%	5.8%	3.06	1.86		
23. Caregiver Strain Improvement Rate (intake to 6 mos)		28.7%	33.8%	2.79	2.37		
Youth Report							
24. Youth No Arrest Rate (intake to 6 mos)		6.0%	15.7%	3.65	1.40		
25. Suicide Attempt Reduction Rate-Youth Report (intake to 6 mos) **		-3.0%	-8.0%	3.64	1.39		
26. Anxiety Improvement Rate (intake to 6 mos)		9.8%	12.6%	3.02	2.35		
27. Depression Improvement Rate (intake to 6 mos)		18.3%	22.9%	2.81	2.25		
Child and Family Outcomes Subtotal				40.00	26.36		
Satisfaction of Services							
28. Caregiver Overall Satisfaction		3.99	4.09	3.00	2.92		
29. Youth Overall Satisfaction		3.86	3.98	3.00	2.91		
Satisfaction with Services Subtotal				6.00	5.83		
Family and Youth Involvement							
30. Caregiver Satisfaction Rate-Participation		4.14	4.30	3.00	2.89		
31. Youth Satisfaction Rate-Participation		3.55	3.72	3.04	2.91		
32. Caregiver and Other Family Involvement in Service Plan		92.9%	100.0%	2.40	2.23		
33. Youth Involvement in Service Plan		73.6%	89.7%	2.56	2.10		
Family and Youth Involvement Subtotal				11.00	10.12		
Cultural and Linguistic Competency							
34. Caregiver Satisfaction Rate-Cultural Competency		4.50	4.61	3.00	2.93		
35. Youth Satisfaction Rate-Cultural Competency		4.22	4.31	3.00	2.94		
Cultural Competency Subtotal				6.00	5.87		
Evidence-based Practice (to be developed)		TBD	TBD	TBD			
Evidence-based Practice Subtotal							

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** For these indicators, a negative raw score represents a positive outcome. The more negative the raw score the better the outcome.

N-Table	
	Nat'l *
1. Number of children served (with descriptive data)	4552
2. Linguistic Competency Rate	585
3. Agency Involvement Rate-Service Provision	607
4. Caregiver Satisfaction Rate-Access to Services	584
5. Timeliness of Services (average days)	2165
6. Agency Involvement Rate-Treatment Planning	2295
7. Informal Supports Rate	604
8. Caregiver Satisfaction Rate-Quality of Services	584
9. Youth Satisfaction Rate-Quality of Services	391
10. Caregiver Satisfaction Rate- Outcomes	580
11. Youth Satisfaction Rate- Outcomes	390
12. Increase in Individualized Education Plan (IEP) Development (intake to 6 mos)	487
13. Substance Use Treatment Rate	76
14. School Enrollment Rate	654
15. School Attendance Rate (80% of the time)	548
16. School Performance Improvement Rate	378
17. Stability in Living Situation	655
18. Inpatient Hospitalization Days per Youth	655
19. Suicide Attempt Reduction Rate-Caregiver Report	628
20. Emotional and Behavioral Improvement Rate	588
21. Average Reduction in Employment Days Lost (intake to 6 mos)	292
22. Family Functioning Improvement Rate (intake to 6 mos)	627
23. Caregiver Strain Improvement Rate (intake to 6 mos)	621
24. Youth No Arrest Rate (intake to 6 mos)	399
25. Suicide Attempt Reduction Rate-Youth Report (intake to 6 mos)	394
26. Anxiety Improvement Rate (intake to 6 mos)	398
27. Depression Improvement Rate (intake to 6 mos)	404
28. Caregiver Overall Satisfaction	583
29. Youth Overall Satisfaction	390
30. Caregiver Satisfaction Rate-Participation	585
31. Youth Satisfaction Rate-Participation	393
32. Caregiver and Other Family Involvement in Service Plan	2335
33. Youth Involvement in Service Plan	2299
34. Caregiver Satisfaction Rate-Cultural Competency	576
35. Youth Satisfaction Rate-Cultural Competency	385

* Number of cases per indicator at the national level, i.e., across all cases in the national evaluation dataset.